

## Employers: Dealing with unemployment compensation fraud

As concerns regarding unemployment compensation fraud are increasing across the state, the Pennsylvania Department of Labor and Industry is continuing to provide updates and resources to employers who believe they may be potential victims of UC fraud. The following is information that may be helpful to employers:

- Respond promptly to any employer notices about a fraudulent claim, clearly stating the situation (current employee did not file a claim/claimant never worked there) and that the employer believes the claim to be fraudulent. There are directions in the notice about how to respond. Although this can be done by mail, the fastest way to do this is in the employer's portal in the new UC system or through the [State Information Data Exchange System \(SIDES\) e-response system](#). For those employers who wish to use the new system to respond there are resources online that may be helpful:
  - Video tutorials and step-by-step guides - [Resources \(pa.gov\)](#)
  - FAQs - [FAQs \(pa.gov\)](#) (scroll down to "Information for Employers")
- If a current employee seems to be the victim of identity theft, the employer or employee should fill out an online fraud report through UC's website. There are several types of fraud, so they should make sure to report *identity theft fraud*. The link to UC's fraud information page is here: [Report Unemployment Fraud](#). If the employee does not have computer access, they can call the PA Fraud Hotline at 800-692-7469 and leave a voice message. A UC representative will return the call.
- If the employee seeks additional guidance from the employer regarding reporting of the fraud beyond UC, the employer could provide the following information as suggested on the department website:
  - File a report with police:
    - Contact police in the municipality you resided in at the time the unemployment fraud occurred/benefits in question were paid. A copy of the filed police report must also be provided to the Office of Unemployment Compensation.
  - Start a recovery plan with the Federal Trade Commission by visiting [www.identitytheft.gov](http://www.identitytheft.gov).